



Peninsula Conflict Resolution Center

Empowering people. Building relationships. Reducing violence.

Serving San Mateo County since 1986 with a wide range of conflict management services.

What our clients are saying:

"The Deputy Counsel thought mediators were wonderful."
ADR coordinator, San Mateo County Superior Court

"I was so glad to get a call from PCRC notifying me that mediation was available." Family Members

"Community volunteers offer new hope to parties who are often at their wits end. People appreciate this chance to determine outcomes and to be fully heard and understood."
ADR director

Court Referred Mediation

Mediation is...

An alternative to litigation or arbitration which is confidential, proven to be successful and leaves decision-making power in *your* hands. Parties in a dispute come together in an informal, private setting (usually without attorneys present) and discuss key issues and concerns. The goal is a greater understanding and a written agreement which meets the needs of all parties.

Mediators are...

Trained volunteers who come from all backgrounds and have advanced training and experience in mediation skills. Their role is to facilitate communication and help you reach a resolution that satisfies your needs and the needs of the other party. PCRC mediators will not take sides, tell you what to do, give advice or judge you. They will help you reach an agreement that you can live with.

Mediation is a good option because it is...

- *Fair* (you make the agreement)
- *Effective* (a resolution is reached 80% of the time)
- *Safe* (a controlled and respectful process is followed)
- *Confidential* (protected by law)
- *Time and cost efficient* (about two weeks to set up and a \$150 fee from each party before the mediation takes place)
- *Recommended* by the court

TO USE PCRC SERVICES CALL 650-513-0330 [Hablamos Español]

1. Request the court mediation program and give us your contact information.
2. A case manager will explain the mediation process, ask for a description of the issues, and answer any questions you may have.
3. PCRC will arrange a time and place for mediation. If needed, court dates can usually be rescheduled to allow for the mediation process.