

Serving San Mateo County since 1986 with a wide range of conflict management services.

What our clients are saying:

"This was a totally worthwhile experience. It was eye-opening and helped me understand the people I work with." - a County Agency Employee

"Without the help you and others provided this task surely would have been beyond my capabilities. Thank you for the dedication, knowledge and experience you and your volunteers bring to the community." - a Convener of a Series of Public Hearings

"[Your services] enabled us to process our issues efficiently... I am now more confident and clear about proceeding with the work ahead." - an Executive Director

"You did it again! You facilitated a very nice meeting which led to consensus on all of the key use permit/neighborhood issues (and there were plenty)! - a Zoning Administrator

Facilitation Services

Facilitation is...

A way to help you and a group of people achieve short or long-term objectives. Whether your situation involves a one time event, a series of meetings, or building working relationships over time, PCRC can be of assistance. We will help design a process that works for you: from agenda design to meeting management to note compilation and plans for next steps.

Facilitators are...

Experienced in helping groups manage work effectively and achieve goals. At PCRC most facilitators are volunteer mediators who have received special training in assisting others to communicate clearly, listen for new information, find common ground, make decisions, and move forward.

Facilitation can help...

- Organizations develop strategic plans and goals for the future.
- Neighbors come together to share concerns and ideas.
- Agencies and their clients solve problems.
- Any group which wants to work productively together.

Facilitation is a good option because it...

- Allows diverse voices to be heard.
- Gives the "chair" a chance to participate (because they don't have to manage the meeting).
- Stimulates new ideas and a commitment to change.
- Helps groups learn to work efficiently.

**TO USE PCRC'S FACILITATION SERVICES CALL 650-373-3490
(Hablamos Español)**

1. Talk with us about the needs of your group, the desired outcome of your meeting, and any special challenges (e.g., time, complexity, conflict) your group is facing.
2. Together we'll design an agenda that will meet your goals.
3. A team of facilitators will guide the meeting and help participants stay on track.
4. Afterward, we'll help compile notes, evaluate the meeting effectiveness, and recommend next steps, if appropriate.